

HughesNet Installer Certification Training
Alaska Satellite Internet Corporation
March 25, 2011
Will Johnson (will@hughes.net)

Alaska Satellite Internet (ASI) provides installer certification training for HughesNet, with the class usually conducted in Fairbanks, but sometimes held in Anchorage and occasionally Bush locations. The training provides Ku band knowledge and hands-on practice to learn installation procedures for the HughesNet equipment used in Alaska. The class focuses on Alaska specific issues and techniques. HughesNet does not approve “self-installations”, so certified installers are the only individuals approved to put in HughesNet systems at business and residential sites. Successful completion of the training, including on-line training and testing, will result in issuance of a HughesNet installer number.

Classes can be held at locations and times to match the convenience and travel schedule of the installer candidate. Unless held in Fairbanks, instructor travel expenses are additional cost.

Tuition cost is \$200 for each installer, with a minimum of two candidates required to conduct a class, unless a single individual requires training by themselves, and plans to pay the two person minimum.

Job training funds are frequently available in the villages for installer training. HughesNet certification provides income for the installer, as well as providing a valuable service to the village, not only for initial installations, but also for any repair services that may be required later. An installer can install in their village, and they will often be requested for installations in surrounding villages.

Breakfast snacks and lunch are furnished for the students to allow maximum time for training, and ASI can help with local transportation.

Classes start at 8:00 AM, and typically run through 6:00 PM. The first part of the class consists of indoor classroom training, followed by outdoor work with the HughesNet equipment, including antenna assembly, mounting, pointing, testing, commissioning, and final tests and documentation. Candidates should dress for the outdoor conditions expected during the hands-on portion of the class.

Some software and useful files are furnished, and we request that each installer bring a laptop (Windows or Apple), tablet, and/or a USB flash drive. We also furnish a limited number of special tools required for installation. Besides the laptop, common hand tools, and coax stripping and connector tools are required for installations. A small, inexpensive handheld GPS is also needed to exactly show the antenna location, and the installer may want to invest in a digital satellite meter, although it is not essential. Photos of the installations are required, and a simple pocket “point & shoot” camera will provide adequate quality.

Installers should not have a pacemaker, or other limitations that could cause adverse health issues from the physical work and heights involved in installing satellite equipment. Previous experience in working with TV satellite installation is a plus, and computer experience is especially desirable.

Frequently installers will commission equipment in the class that is purchased for themselves or their sponsoring entity. Then the equipment is disassembled, and re-boxed for shipment to the village, where it is installed at its permanent location. This adds greatly to the training experience, and of course, verifies equipment operation before it is shipped to a remote location.

Installers interested in training are requested to write to Will Johnson with qualifications, contact information, and dates available for training.

HughesNet Installer Training Registration

Participant Information:

- Name: _____
- Physical Address: _____
- Mailing Address: _____
- Home Phone: _____ Pref: _____
- Cell Phone: _____ Pref: _____
- Work Phone: _____ Pref: _____
- Email: _____

Please mark preferred contact number.

Class Payment:

- Exact Name on Credit Card: _____
- Credit Card Number: _____
- Expiration Date: / /
- CVV Code: _____ (last three numbers on signature strip of card)
- B i l l i n g a d d r e s s : _____
- City: _____
- State: _____
- Zip Code: _____
- Authorizing Signature: _____

Class must be paid for by credit card no later than one (1) week prior to the class date, or two (2) weeks prior to the class date if paying by check.

Class Specifics:

- Date: TBD
- Time: 8:00am
- Location: TBD

Form must be received in our office with payment (credit card one (1) week, check two (2) weeks) prior to the class date.